

# Create a generic Test Policy

in a discussion led by Klaus Olsen from softwaretest.dk as a facilitator



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*Presented by Klaus Olsen*

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## Do your Company have a Policy for Smoking?



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Do your Company have  
a Policy for Testing?

# XXX'S TESTPOLICY

# Story

## Presentation overview

- 1** What is a Policy
- 2** Why a Test Policy
- 3** ISTQB, IEEE and ISO
- 4** Discussion on content



## Klaus Olsen

- Founder and owner of the company Softwaretest.dk since 2000
- Has used the past 19 years to focus on software testing, test process improvements and teaching
- Author of "Softwaretest – how to get started" in Danish
- Board member of the non-profit organization TMMi® Foundation
- Commercial Chair of the TMMi Management Executives
- Member of ISTQB, representing Denmark
- Co-author of ISTQB Foundation and Advanced Syllabus
- Certified ISTQB Foundation and Test Manager Advanced
- Certified Scrum Master

## Public presentation includes:

- ❑ EuroSTAR '98 in Munich, Germany.
  - ❑ Second World Congress on Software Quality 2000 in Yokohama, Japan.
  - ❑ EuroSTAR '2001 in Stockholm, Sweden.
  - ❑ Quality Week 2001 in San Francisco, USA.
  - ❑ EuroSTAR '2003 in Amsterdam, Holland.
  - ❑ ASTA 2007 in Seoul, Korea.
  - ❑ Test 2008 in New Delhi, India.
  - ❑ EuroSTAR '2008 in Haag, Holland.
  - ❑ ANZTB Test2009 conference Sydney, Australia.
  - ❑ JSTQB カンファレンス 2010, in Tokyo, Japan.
  - ❑ ASTA 2010 in Seoul, Korea.
  - ❑ Czechtest 2011 in Prague, Czech Republic
  - ❑ TAPOST 2011 in Riga. Latvia
- ❑ Contact Klaus by mail [klaus@softwaretest.dk](mailto:klaus@softwaretest.dk)

## Wikipedia

- A **Policy** is typically described as a principle or rule to guide decisions and achieve rational outcomes.
- The term is not normally used to denote what is actually done, this is normally referred to as either procedure or protocol.
- A **Policy** can be considered as a "Statement of Intent" or a "Commitment".

From <http://en.wikipedia.org/wiki/Policy>

## ISTQB Glossary

### Test Policy:

- A high level document describing the principles, approach and major objectives of the organization regarding testing.



IEEE std. 829-2008

Test Policy is not  
mentioned!



## ISO 29119 – the new standard

- ◆ The Test Policy defines the objectives and principles of software testing within the organization.
- ◆ It defines what should be accomplished by testing,
  - but not how testing is performed.
- ◆ The policy provides a framework for establishing, reviewing, and continually improving the organization's Test Policy.

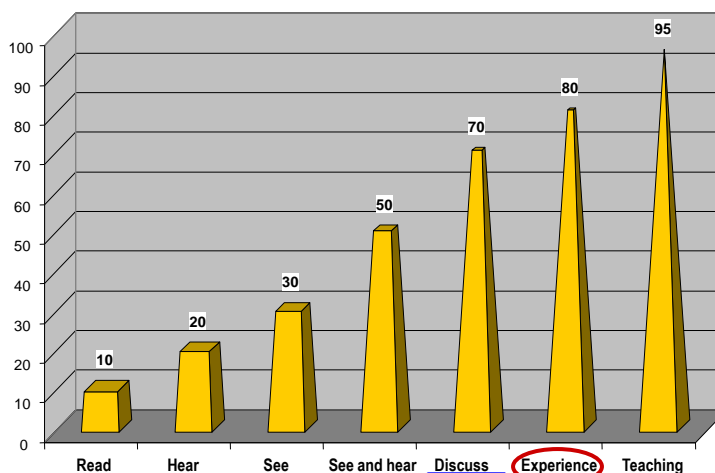
## Test Policy

Test is estimated to be between  
20% and 30%  
of all expenses in IT projects.

Despite this very few companies  
have a defined Test Policy.

# WHY DO SO FEW COMPANIES HAVE A TEST POLICY?

## Learning ...



Stephen R. Covey, *The 7 Habits of Highly Effective People* → William Glasser

WHAT DO YOU  
THINK MUST BE  
PART OF A  
TEST POLICY?

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see example

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# HOW DO WE SELL A TEST POLICY?

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## Test Policy

Ask not what your company can do  
for you and testing

Ask what you and testing can do  
for your company

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# You can receive this Test Policy

Write an email to [klaus@softwaretest.dk](mailto:klaus@softwaretest.dk)

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# Thank you



Contact Klaus  
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